Notice on Secure Business Communications and Payment Information Verification

Dear Valued Customers,

To ensure the authenticity of our business communications, safeguard transaction security, and protect the interests of both parties, HENGS Technology Co., Ltd. hereby informs you that we communicate with our customers through our official email domain and communication channels. Our official contact information for verification purposes is provided in this notice.

We kindly request your attention to and cooperation with the following:

1. Verification of Official Contact Information

Please verify the authenticity of all emails and telephone communications made in the name of our company, paying particular attention to the accuracy of email addresses and domain names.

2. Verification of Transaction and Payment Information

If you receive any suspicious, unexpected, or unusual emails or messages, particularly those involving any of the following:

(1) Addition of or changes to bank account details
(2) Changes to payment instructions or remittance information
(3) Changes to quotations, Proforma Invoices (PI), or Commercial Invoices (CI)
(4) Other unusual notices concerning transaction terms or payments

Please do not make any remittances or payments, or take any other related action based on such communications until you have independently verified their authenticity through our official communication channels.

3. Handling of Suspicious Communications

If you have any doubts regarding the authenticity of any business communication, please contact us directly using the official contact information provided in this notice.

Please do not reply directly to suspicious emails, click on any links contained therein, or use any contact information provided in such emails or messages for verification purposes.

4. Official Company Contact Information

Item	Official Contact Information
Company Name	聚恆科技股份有限公司（HENGS Technology Co., Ltd.）
Official Email Domain	@hengs.com
Official Email Addresses	**t.mark@hengs.com**
	sales@hengs.com
Official Telephone Number	**+886-6-2022202**
Official Fax Number	**+886-6-2012520**
Official Company Website	**https://www.hengs.com/**

Please retain this notice for future reference and share it with the relevant sales, procurement, finance, and payment processing personnel within your organisation, so that we may jointly prevent business email compromise (BEC) fraud and other unlawful activities, and safeguard the transaction security and interests of both parties.

Thank you for your understanding and cooperation.

Best regards,

HENGS Technology Co., Ltd.

商務聯繫安全暨付款資訊查證通知

親愛的客戶您好：

為確保雙方商務往來之真實性及交易安全，並維護雙方權益，聚恆科技股份有限公司（HENGS Technology Co., Ltd.）特此通知，本公司透過正式電子郵件網域及聯絡管道與客戶進行商務聯繫，相關正式查證聯絡資訊詳列於本通知。

敬請各位客戶留意並配合以下事項：

一、正式聯絡資訊確認

請確認所有以本公司名義發出之電子郵件及電話聯繫之真實性，並特別留意電子郵件地址及網域名稱是否正確。

二、交易及付款資訊查證

若您收到任何可疑、非預期或異常之電子郵件或訊息，尤其涉及下列事項：

(一) 銀行帳戶資料新增或變更

(二) 付款指示或匯款資訊變更

(三) 報價單、形式發票（Proforma Invoice, PI）或商業發票（Commercial Invoice, CI）內容變更

(四) 其他涉及交易條件或款項支付之異常通知

在透過本公司正式聯絡管道完成獨立查證前，請勿依據該訊息內容進行匯款、付款或採取其他相關行動。

三、異常訊息處理方式

如對任何商務聯繫內容之真實性有所疑慮，請直接使用本通知所列之正式聯絡資訊與本公司確認。

請勿直接回覆可疑電子郵件、點擊其中所附之連結，或使用該電子郵件及訊息中提供之聯絡方式進行查證。

四、本公司正式聯絡資訊

公司名稱	聚恆科技股份有限公司（HENGS Technology Co., Ltd.）
官方電子郵件網域	@hengs.com
正式電子郵件地址	**t.mark@hengs.com**
	sales@hengs.com
正式電話號碼	**+886-6-2022202**
正式傳真號碼	**+886-6-2012520**
公司官網	**https://www.hengs.com/**

敬請妥善保存本通知，並轉知貴公司相關業務、採購、財務及付款作業人員，以共同防範商務電子郵件詐騙及其他不法行為，維護雙方交易安全與權益。

感謝您的理解與配合。

敬祝　商祺

聚恆科技股份有限公司